

## **Epiphan SupportPlan and SupportPlan+**

## Support from the team that designs and builds your products

Included with every Epiphan product is a complimentary support plan including one-year of telephone support, a limited warranty (covering product repair or replacement) and firmware upgrades for the lifetime of the product platform.

## **Extend your product support**

We are pleased to offer you options for extended support through Epiphan's **SupportPlan** and **SupportPlan+**.

Not sure if you need an extended support plan? No problem, our plans can be purchased anytime within the first year of ownership (one year from the original ship date).



Standard support & warranty	SupportPlan	SupportPlan+
Free	+25% MSRP	+30% MSRP
One-year phone support	Three-year phone support	Three-year phone support
One-year limited warranty	Three-year limited warranty	Three-year limited warranty
Free firmware upgrades	Free firmware upgrades	Free firmware upgrades
	Advanced replacement	Advanced replacement
		Three-year priority support
		Three-year remote support

All support plans start from the original product shipment date. Three-year plans add two years of telephone support and warranty.

Visit www.epiphan.com/supportplan for more details including terms and conditions.